





What Retailers Want (and what we can bring to them)

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presented by: Don Ladhoff USPB Retail Programs Consultant









USPB Retail Programs

USPB works with retailers in two main ways:

- Retailer Communications
 - Retail Outreach meetings
 - State of the Potato Category (SOPC) newsletter
 - Personal relationships and conversations
- Retail Partnership programs
 - Collaborative Category Optimization (CCO) programs
 - Test & Learn programs

In my work, I continually hear from retailers about what they want.

What follows is a summary of their most frequent requests, and how the USPB can help you respond to these opportunities for increasing sales.



But First... How Is Retail Doing?

Lower prices limited dollar growth

Total Potatoes, Full Year 2012



Source: Nielsen Perishables Group FreshFacts® data, 52 weeks ending 12/29/12



Consumer interests evident

Full Year 2012 Volume % Change vs. YAG



Gourmet/ Foodie Shoppers



Micro/ Steamer +31.6% Single Wrapped +12.7% Fingerlings, Purples & Medleys +12.7%

Petite Potatoes +4.5%

Source: Nielsen Perishables Group FreshFacts® data, 52 weeks ending 12/29/12



Volume grew for 2nd straight quarter

• Growth continued despite pricing gap vs. YAG narrowing



Source: Nielsen Perishables Group FreshFacts® data through 12/29/12



Promotional results varied by holiday



Source: Nielsen Perishables Group FreshFacts® data through 12/29/12



Thanksgiving=tradition, Christmas=variety



13.3% of 2012-Q4 potato volume was sold during the week of Thanksgiving!

Nielsen Perishables Group FreshFacts[®] Data, Thanksgiving: week ending 11/24/12, Christmas: 2 weeks ending 12/29/12



What Retailers Want

Where Do Potatoes Come From?

Shoppers are asking them "where does my food come from?"

- Want to help their shoppers understand how potatoes are grown, harvested and handled
- Desire to increase confidence (i.e. safety) in the foods they carry and the quality of the produce they provide
- Eager to get their hands on videos, photos, "meet the grower" stories and other relevant content





Where Do Potatoes Come From?

- USPB featuring "Meet A Potato Grower" on our consumer website
- Many retailers have a similar section on their websites
- Opportunity for potatoes to be better represented – lots of interest from retailers in video rather than text

MEET A POTATO GROWER



Eric Halverson Grand Forks, North Dakota As soon as Eric was

old enough to reach up and take hold of a steering wheel, he began contributing as a working member on his family's farm. He... *Read More*

Meet More Potato Growers



Where Do Potatoes Come From?



Salad Girl

Vine Valley

Local, Local, Local

- LOTS of interest in the local movement!
- Asking USPB about relevance of "local" to the potato category
- Want to know how they can "be more local" with their potato program









Recent research into shoppers' perceptions of local food found:

- 66% of grocery shoppers believe buying locally-grown food helps their local economy
- 60% feel it delivers a broader and better assortment of foods
- 68% feel locally-grown food contributes positively to sustainability
 only 50% feel this same way about organic food
- 45% believe it provides healthier alternatives
- 19% buy local food to improve their carbon footprint
- 41% say they would spend more on local groceries if retailers did a better job educated shoppers on the foods' origins



How much extra are you willing to pay for local food?

(% of respondents)



And shoppers are willing to pay more for local food!

Source: Buying Into The Local Food Movement, AT Kearney, November 2012



Recent research into shoppers' perceptions of local food found:

- 64% consider food "local" if it is grown within 100 miles of the store
- 37% consider products from the same state to be local
- Shoppers will switch stores for a better local food selection 30% say they consider purchasing food elsewhere if their preferred store does not carry local foods





Seeking Growth by Driving HH Penetration of Additional Types

- See as key opportunity for increasing overall category sales
- In many instances, they are underperforming on specific types and looking to recapture "fair share"





• Huge gaps in household penetration of potato types often exist





• And these gaps offer huge potential for added sales!





• Much more can be done to encourage shoppers to try new types







Small Potatoes Going Big-Time

Big Interest in Little Potatoes

- Seeing the sales of petite potatoes as almost 100% incremental
- Using aggressive discounting to drive trial
- One chain reporting small potato ads rival volume of 5lb russet ads





Small Potatoes Going Big-Time

• Petite potatoes accounted for over 7% of category dollar sales in 2012



<u>Total U.S.</u>

Potato Class Dollar Share 52 Weeks Ending 12/29/12

	Total U.S.	Class					
	-6.6%	Traditional					
Dollars %	4.8%	Specialty					
Change*	8.0%	Petite					
	7.4%	N/A					
	-1.2%	Traditional					
Volume %	9.0%	Specialty					
Change*	4.5%	Petite					
	13.6%	N/A					

% Change vs. 52 Weeks Ending 12/31/11



Small Potatoes Going Big-Time

- However, retailers still may be missing the opportunities to:
 - Leverage petites to drive purchases of other sizes/types (e.g. reds)
 - Utilize "portability" of petite packages to merchandise beyond produce





What's New? What's Next?

Anxious for Innovation

- Are wary of the heavy reliance on russet volume, and fear the same erosion they have witnessed with sales of iceberg lettuce and red delicious apples
- Retailers are looking for innovation that goes beyond mere packaging to bring them new varieties, tastes and textures







More Stability in Potato Pricing

Distressed Over Deflation

- Worried about impact of sinking prices on \$ales and profit\$
- Feel others are discounting unnecessarily, although often quick to follow
- Key to breaking out of this vicious cycle is selling potatoes on a basis other than price alone





How Can We Increase Our Promotional Efficiency on Potatoes?

Three different ways to look at potato sales:





How Can We Increase Our Promotional Efficiency on Potatoes?



- Promotional efficiency revolves around 3 primary factors:
 - Frequency of discounting
 - Depth of discounting
 - Items being promoted



- You can help your retail customers become more efficient by offering data-driven recommendations on how to improve promotional response
 - Nielsen FreshFacts[™] sales data
 - ECRM Marketgate ad tracking

Kroger	Number of Feature Ads	Potato Type	Share of Dollar Sales			
Cincinnati	28	Russet	72.2%			
2564	1	Red	15.9%	Kroger Jumbo Russet Potatoes Bibling		
Red Potatoes 790 b With Card	0	White	0.3%			
	0	Yellow	6.0%			
	0	Petite/Other	2.7%			
	0	Fingerling	0.0%			
	0	Purple	0.1%			
Source: ECRM Marketgate 52 weeks ending 10/8/12; Nielsen Perishables Group FreshFacts®						



- Consider participating in targeted offers using retailers' loyalty card data, investing dollars specifically where it will generate the strongest returns
 - Direct mailer programs like Kroger's Loyal Customer Mailer
 - Digital programs like Safeway's Just for U







End the Digital Drought

Desperate for More Digital Content

- Looking to get the produce department more involved in their company's social media activities and online sites
- Anxious for videos, recipes, photos and links to other relevant content





End the Digital Drought

- Start with the digital content and resources that the USPB can provide to ulletaid your efforts with your retail customers
 - Potatogoodness.com
 - Facebook
 - YouTube
 - Pinterest





SIGN-UF



End the Digital Drought

Potato Goodness e-cookbook

• Available in both .epub (iPad) and .mobi (Kindle) formats





Utilizing Our Retail RDs

Love To Leverage Retail RDs for Potato Category More

- Growing awareness of the influence of their own RDs and how they can positively impact produce sales
- Want to get their RDs more information on potatoes' nutritional benefits and find ways to leverage their activities to benefit the potato category





Utilizing Our Retail RDs

 USPB has several ready-made resources that you can bring to your retail customers' RDs



Happy Holidays!

Welcome back to the "Seasons ewsletter from the United States Potato Board (USPB), created just for supermarket registered dietitians. Inside each issue you will find up-to-date potato nutrition in the news, retail insights, a ready-to-print potato feature story and seasonal recipes for use in your shopper communications, social media platforms and in-store promotions. Enjoy!

Potato Nutrition in the News

Perfect Potatoes From Examiner.net

11 Secrets to Some of Your Favorite Foods From The Today Show

8 Nutritious Reasons to Love the Humble Spud From Live Better America



enjoying the festivities and delicious meals. But in just a couple weeks, they'll be ready to start a healthy 2013 with fresh new family meals.

Potatoes can play a special role this season. With the natural nutrition and weight management benefits of the potato, your shoppers can serve lightened up versions of family favorites. An easy way to get more potato goodness on the table? Soups! This stanle of the season is full of opportunities for flavor and nutrition, and it all starts with the potato.

Seasonal Recipe Corner: Creamy Potato Leek Soup with Tangy Tarragon Drizzle

This recipe for Creamy Potato Leek Soup is the perfect example of a healthy meal solution that is packed with nutrition

and flavor that will meet your shoppers 'new year, new you" lifestyles.

Click here to download a

Retail RD monthly newsletter



Annual Potato Nutrition Guide

Nutrition Library handouts

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WHY IS WEIGHT CONTROL SO HARD? It is estimated that Americans spend more than \$40 billion dollars on weight loss products and programs annually; yet the prevalence of obesity is at an all-time high. According to the most recent data from the National Health and Nutrition Examination Survey (NEW MES 2007-2008) 68% of adults (>20 years of age) are overweight while 34% are obese. This data begs the question, why is weight control so hard?

Unfortunately, there is no simple answer, largely because it is a difficult subject to study experimentally. In fact, scientists have a much better understanding of the factors that lead to obesity than of what it takes to actually lose weight permanently. Nonetheless, obesity experts agree that at least part of the problem lies in the difficulty that Americans have in monitoring and managing the calories they consume relative to the calories they "burn," particularly in an environment where high calorie foods are so plentiful and opportunities for physical activity may be limited.²



WEIGHT MANAGEMENT

you expend in a day (total daily energy expenditure) can be divided into three parts:

1. Basal Metabolic Rate (BMR): This is the energy expended

heart beating, liver and kidneys functioning, etc.) and accounts for the greatest amount (about 60%) of total

expended to digest and metabolize the foods you est. I

generally accounts for 6-10% of your total daily energy

etc., and generally accounts for 30% of total daily energy

2. Thermic Effect of Food (TEF): This is the energy

3. Thermic Effect of Activity (TEA): This is the energy expended when doing any form of physical activity programmed exercise as well as house work, garde

Exactly how many calories a given individual needs varies depending on such factors as gender, current body size,

activity level and body weight goals (ie, to maintain, lose

or gain weight). There are a number of websites that can

aid in calculating daily energy requirements, such as www.

chose myplate.gov and http://bwsimulator.niddk.nih.gov

daily energy expenditure.

MAKING CALORIES COUNT

expenditure

just to keep your basic body functions going (breathing

MANAGING BODY WEIGHT-IT'S A BALANCING ACT

Body weight is determined by what nutritional scientists refer to as energy balance. Basically, energy balance is the relationship between the calories you consume (energy intake) and the calories you expend (energy output) over days, weeks and months. If energy intake is greater than energy output you will gain weight. Conversely, if energy intake is less than energy tput you will lose weight

Energy Intake: A calorie is a measure of heat energy. In foods, calories come

from the macronutrients-carbohydrates, proteins, fats and alcohol. The caloric values of each of these macronutrients are list in the table provided



Energy Output

PLAKING CALORIES COURT Leading nutrition exports agree that we gain weight when we est more calories than we expend, regardless of where those calories come from (carbohydrates, protein or fat)⁴ Smillerly numerus stude share show that the composition of the diet is not important when it comes to weight loss, so Many people mistakenly believe that they only "burn calories" when they exercise. In fact, your body is burning calories long as calories are reduced.⁹⁷ in fact, the scientific evidence all of the time (yes, even when sleeping!). The calories that supporting calorie balance is so strong that it was translated

BROUGHT TO YOU BY THE UNITED STATES POTATO BOAR



printable recipe card to hand out or display in-store.

Asking for Merchandising Tools

- Retailers understand that increasing potato awareness and offering new usage ideas can spur greater consumption and sales – and they want our help in communicating this to their shoppers
- Repeatedly asking USPB for pallet bins, display racks, iron man posters, recipe cards and other merchandising tools that exceed our purview



What Retailers would like



What Retailers sometimes get



- USPB has developed a range of POS elements that industry members can produce as-is or adapt to fit their specific opportunity
- Here's just a sampling of what you can find on our Resource Center...



• More signs from our Resource Center...





As well as a range of recipe cards...



Steak and Potato Pizza

Directions:

Ingredients:

Dough:

- · 3 cups bread flour
- · 1 cup lukewarm water
- · 1 tablespoon extra virgin olive oil
- 1 teaspoon sea salt
- 1/2 teaspoon honey
- · 1 packet instant dry yeast

Pizza:

- 1 1/4 pounds Yukon Gold potatoes
- · 1/2 pound skirt steak*
- · Salt and pepper to taste
- 1 1/2 cups shredded mozzarella cheese
- · 4 cloves garlic, minced
- · 1 (5-oz.) package crumbled blue cheese
- · 2 tablespoons chopped fresh rosemary

*Leftover cooked steak works well for this or substitute 1 large thinly sliced Vidalia onion for steak to make a vegetarian version.

Ready Time: 1 hr 45 min Prep Time: 30 min Cook Time: 10 to 15 min

Serves: 8 people

 Place all dough ingredients in a food processor. Process for 30 to 60 seconds or until mixture forms a ball. Place in a lightly oiled bowl loosely covered with a damp cloth. Let rise in a warm spot for 1 hour. (To save time, a 14-oz. ball of pre-made pizza dough may be substituted.)

2. Place potatoes in a microwave-safe bowl. Cover and cook on HIGH for 8 minutes or until potatoes are tender (potatoes may be cooked 1 to 2 days ahead and stored in the refrigerator until ready to use.) Let potatoes cool and slice 1/8-inch thick

 Preheat grill to medium-high. Grill steak for 3 minutes on each side or until rare. Cut across the grain into thin, bite-size strips; season with salt and pepper and set aside.

4. Preheat oven to 450°F. Divide dough into 2 pieces and roll each into a 12 to 14-inch circle on a lightly floured board. Place on 2 parchment-lined baking sheets or pizza pans. Top evenly with cheese, potatoes, garlic, steak and blue cheese. Bake for 10 to 12 minutes or until cheese is lightly browned. Remove from oven and sprinkle with rosemary.

> Nutritional analysis per serving (with steak topping). Calones: 440, Fat: 15g, Saturated Fat: 7g, Trans Fat: 0g, Cholesterol: 45mg, Sodum 810mg, Potassaum: 225mg, Carbohydrates: 52g, Fiber: 2g, Sugar: 1g, Protein: 23g, Vitamin A: 5%, Vitamin C: 30%, Calcium: 25%, Iron: 20%



Dig in to the Healthy Side of

Searching for a flavorful, natural and easy meal option?

toes! A fresh and satisfying side dish, potatoes come in many varieties and are versatile for every dinner. Plus, they're fast and low calorie-try our favorite Baked Fries Recipe.

Family Favorite Baked Fries Recipe

- 6 neset notatoes or potato type of your choice. (like red, yellow, white, fingerlings)
- cloves of garlic
- sprigs tresh thyme, picked from stems
- tablespoons olive oil Salt and freshly ground black pepper to taste

METHOD

- E Proheat the own to 450°E
- Place whole potatoes (do not poke) into microwieve-safe covered dish.
- Microwave on HIGH for three to four minutes depending on microwave strength. Let cool.
- Cut each potato length-wise to desired size In a large mixing bowl toss the potatoes with garlic cloves, olive oil, thyme and
- sprinkle lightly with salt and pepper.
- Arrange the potatoes in a single layer on a baking sheet Bake for 10 minutes until the potatoes are crisp and dark golden brown on all sides.
- Transfer the potatoes to a plate. Try serving with roasted garlic.

Discover more fresh and light modern potato sides ready in under 30 minutes at potatogoodness.com.

Roasted Pesto Potato Salad

Ingredients

- · 3 pounds medium-size red potatoes
- 1/4 cup extra virgin olive oil
- 1/3 cup white or golden balsamic vinegar

Directions

Place potatoes in a large microwave-safe bowl; cover with lid or plastic wrap. Note: If using plastic wrap, make sure plastic wrap is not touching any ingredients and poke one small hole in cover to vent. Microwave on high for 10 to 12 minutes or until potatoes are tender. Use oven mitts to carefully remove from microwave. When cool enough to handle, cut potatoes in half or quarters and spray liberally with olive oil. Roast in 450 degree oven for 5 to 7 minutes, turning occasionally, Remove from heat and let cool. Cut into bite-size pieces and place in large bowl.

· 1/2 teaspoon sea salt

· Olive oil cooking spray

Whisk together vinegar, oil, salt and garlic; pour over potatoes and toss lightly to coat. Season with pepper, then cover and refrigerate until ready to serve. Just before serving, toss with Parmesan cheese and basil, then sprinkle with pine nuts.



Reds MOIST, TENDER, VERSATIL Red potatoes have rosy red skin and moist flesh. They are slightly sweet and have an always-tender texture.





38

 We also have a range of materials created for retailer-specific programs that you could adapt to your own needs

Know Your Potatoes

Try something new! **Baked Potato Nachos**



VONS



RUSSETS

LIGHT. FLUFFY. HEARTY.

· Characterized by a brown, netted skin and white flesh

Full of vitamins and minerals and just 25c, on average,

· Fluffy and light in texture, considered the classic

· Hearty skin that is crispy and delicious

baked potato

per serving

Reds 1

Purple Potatoes Vibrant. Moist. Nutty.

Bursting with flavor, this salad comes alive with the natural earthy flavor of our fresh purples! Take a recipe card home

> **Blackened Steak & Purple Potato Salad** Carl States

> > GIANT EAGLE.

Red, White & Blue Potato

erves: 8-10 Prep Time: 10 minutes Cooking Time: 20 minutes

2-3/4 lbs. petite-size red, white and blue potato medley (about six 2-inch red, six 2-inch white and six 2-inch blue potatoes

1/4 cup Market District[®] olive oil, divided 8 cloves garlic, minced 1/3 lb. thinly sliced deli ham, chopped 2/3 cup chopped walnuts

1/4 cup white balsamic vinega 1 red bell pepper, diced

5 green onions, thinly sliced Salt and pepper for seasoning

Directions:

Place whole potatoes in a large pot and add water until potatoes are covered. Bring to a boil and simmer for 13-14 minutes, until just tender, drain well in colander and let stand until cool enough to handle.

While potatoes are cooking, heat 1 tablespoon olive oil in a large skillet. Sauté garlic for 1 minute, then add chopped ham and walnuts; cook for another 2-3 minutes, until nicely browned. Remove from heat and add vinega

Once potatoes have cooled slightly, cut into 1-1/2 inch pieces and place in a large bowl. Add browned ham mixture, remaining olive oil, red bell peppers, and green onions. Season with salt and pepper as desired; toss gently. Serve warm or cover and refrigerate until ready to serve.





White Potatoes CREAMY, TENDER, SUBTLE.

A great all-purpose potato, White potatoes have a white flesh and white (sometimes tan) skin.

Chipotle Mashed Potatoes

Snap to view FAVORED USES: Mashing, Soups, Stews



• We also have a range of materials created for retailer-specific programs that you could adapt to your own needs









• We've also talked to retailers about the "magic" of promoting potatoes & onions together. Retailers understand the synergies of co-promoting these categories, and are looking for tools to use in this effort.







Potatoes Have BIG Potential!



 USPB has created a simple infographic poster to remind your retailers of the sizable sales potential that potatoes offer!



USPB Online Resources

Industry websitewww.uspotatoes.com



Retailer website

www.potatoretailer.com



Consumer website
www.potatogoodness.com







Nielsen FreshFacts Available Online

INITED STATES

Search

GO

Potato Table-Stock Frozen Chip-Stock Dehydrated Seed Industry website U.S. Potatoes What's News? Weicome to the United States Potato Board (USPB) website, serving members of the US Potato industry. For even more information about "America's Favorite Vegetable", please visit our <u>USPB Consumer Website</u> and c www.uspotatoes.com tato Board is the na States Potato Board is the nation's potato marketing organization. Positioned as the "catalyst it inge," we are the central organizing force in implementing programs that will increase demand e bronds the deas, information, tools and inspiratori for the industry to unrive in activities on one Industry Resources 0 0 × Category Performance + www.perishablesgroup.com/dnn/uspotatoboard/Home/CategoryPerformance.asps 🟫 🕆 C 👌 T Google P A D-4 2 Home You are here: Home + Category Performance Monday, 11 June 2012 Ever wish there was an easier way to utilize the valuable potato category data provided on the Resource Center by the USPB? Look no further the USPB is excited to announce the release of o new interactive tool you mine through the data and compile fact-based selling stories for year retail customers. Login PPT Wizard **FreshFacts®** Lite (MS PPT (MS excel reporting) this page, you will find tegory Hiera rishable Grou Estimated Delivery Date Period 5 Wks Ending 12/31/2011 2/3/2012 4 Wks Ending 1/28/2012 3/2/2012 4 Wks Ending 2/25/2012 3/30/2012 5 Wks Ending 3/31/2012 5/4/2012 4 Wks Ending 4/28/2012 6/1/2012 6 📦 🚞 💽 🖻 - 😥 🔐 📣 🌒 🕷 10:18 AM



ECRM Marketgate Ad Tracking Tool



Free access for industry members - contact Don to get logon and password



Thanks!

How can we help you get retail sales growing faster?



Don Ladhoff USPB Retail Programs Consultant don.ladhoff@uspotatoes.com 415.215.2448

