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Northeastern Area State and Private Forestry

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Tree **Owner's** Manual

for the

Northeastern

and

Midwestern

United States

www.treeownersmanual.info

Tree Owner's Manual for the Northeastern and Midwestern United States



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IMPORTANT PRECAUTIONS

WARNING: To reduce the risk of personal injury or permanent damage to your tree, read and follow these important precautions:

- □ Do not dig until you are sure there are no buried utilities. Call the free utility marking service at 1-888-258-0808 (p. 5).
- Never prune trees or branches that are within 10 feet of utility lines; contact your local utility company.
- □ Keep lawn mowers and weed whips away from the base of your tree.
- Do not tie string, ribbon, wire, or pet leashes around the trunk or branches.
- Do not allow construction activities (digging, repaving, grading, building) within the Protected Root Zone (p. 24).
- Do not top your tree (p. 23).
- When hiring an arborist, select someone who has general liability insurance of at least \$1 million per occurrence and \$2 million aggregate (p. 28).
- Check with your city or town to see if there are laws regarding planting and pruning.
- If you cannot prune your tree with both feet on the ground, hire an arborist (p. 28).
- Do not let children climb trees that have branches within 25 feet of a power line.
- Do not nail or screw anything into your tree.

These symbols are used throughout this manual:



***!** = Potential for permanent damage to tree

>>>>>> Save this manual for future reference. <<<<<<

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MODEL INFORMATION AND PARTS DIAGRAM

Deciduous Model (loses leaves in the autumn)



*Not present on all trees











PRE-INSTALLATION (PREPARING TO PLANT)

Materials

- Tape measure
- Phone

Instructions

Step 1: Check above ground.

Your tree will grow.

Do not plant your tree where it will interfere with buildings, overhead utility lines, pavement, or intersection sightlines as it gets bigger.

Make sure your planting spot is at least. . .

- □ 3 feet from pavement or fencing on all sides
- 15 feet from buildings or other trees
- 25 feet from overhead electric wires, if your tree will grow taller than 30 feet.

If your tree will grow taller than 30 feet, do not plant it within 25 feet of overhead electric wires.



Step 2: Check below ground.

/ It's the law to call (in most states).

At least 72 hours in advance of planting, call the underground utility locating service in your area to be sure that there are no buried utilities where you want to plant. Most services will mark utilities (e.g., electric, cable, gas) for free.



Step 3: Check laws.

Some government agencies have laws governing tree planting, care, and removal. Check with your town or municipality to be sure that you are complying with these regulations and landscape ordinances. Will Your Tree Become a "Public Tree," Under the Control of Your City or Town?

Public trees are those located on municipal property or within the road right-of-way (ROW)– regardless of who planted the tree.

The ROW is an extension of your city's or town's control beyond the street edge, oftentimes reaching 10 feet or more beyond the pavement.

Trees located within the ROW are under the jurisdiction of the municipality.

In these cases, state or local laws may dictate the type and location of trees that can be planted in the ROW. Check with your city or town regarding ordinances or policies pertaining to public trees.

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INSTALLATION (PLANTING)*

How to Move Your Tree

Carry your tree by its root package (ball or container)—not the trunk! Steady it by holding the lowest part of the trunk.

Large containerized trees may be tipped onto the bottom edge and rolled. \mathcal{M}

For balled-and-burlapped trees, you may find it easiest to place tarps or ropes under the ball as a sling.



A dolly or other cart may also be used.



Protect the trunk. Even a small wound on a young tree can cause permanent damage.

Materials

- Tape measure or yard stick
- Metal skewer, coat hanger, stout wire, or pointed screwdriver
- Shovel
- Sharp knife or scissors
- Hand pruner—bypass type (p. 19)
- 5 gallons of water
- 4-5 cubic feet of mulch (one wheelbarrow load or two large bags)
- Large-gauge wire cutter if balled and burlapped
- Hand saw if containerized and the main root system is more than 1 inch below the soil surface (Step 4). An inexpensive folding pruning saw works well, but any saw would work.

Instructions

If you have NOT yet read the section on Pre-Installation (Preparing to Plant), do so now.



*Hargrave, R.; Johnson, G.; Zins, M. 2002. Planting trees and shrubs for longterm health. St. Paul, MN: University of Minnesota Extension Service. 12 p.

Step 1. Move the tree.

Young trees are not 2 by 4's.

Do not lift or carry your tree by its trunk (unless bare root). See the sidebar on How to Move Your Tree.

Step 2. Remove trunk and branch packaging.

Remove trunk wrap, twine around the branches, and labels. Leave any root packaging in place for now.

Step 3. Prune critical branches and no others!

Prune only branches that are broken or dead. You may also remove competing leaders, if present. Most trees should have one central leader (p. 2-3). If there are two or more leaders, choose which one you want to remain and remove the other(s).

学! Minimize pruning at the time of planting!

Trees need as many leaves as possible to recover from transplant shock (leaves produce the tree's food).

下] Do not prune oaks in the spring or early summer if you live in an area with oak wilt (see map, p. 21)!



Step 4. Find the main root system, and remove excess soil.

Remove soil from the top of the root ball until the top of the main root system is exposed. There should be several roots at least as big around as a pencil extending in opposite directions from the trunk. You may have to remove 2-4 inches of soil before finding the main roots.

TIP: Probe the soil ball with a wire, kabob skewer, or screwdriver to find the main root system and estimate how much soil to remove. If the roots are located more than 4 inches deep, return the tree to the place of purchase.



Bare root trees: There is no soil or root packaging to remove.

Balled-and-burlapped trees: Remove the top of the root ball packaging. Cut any twine from around the trunk taking care not to nick the bark. Then bend the wire basket back off the top of the ball. Remove soil from the top of the root ball until the main root system is found. You may have to cut some of the wire. Leave the rest of the wire basket in place until the tree is put in the ground.



Containerized trees: Remove the entire container. Pull or cut the soil off the top of the root ball until the main root system is found.

TIP: A saw works well to remove the top layer of soil. Be careful not to cut into the trunk.







Step 5. Remove problem roots.

- A. Remove all small roots above the main root system with a hand pruner.
- B. Examine the main root system for roots that extend out but then turn to the side or back towards the trunk. Prune these roots at the point where they turn.



Step 6. Determine how deep and wide to dig.

- A. Measure the height of the remaining root ball. This is exactly how deep you should dig the hole.
- B. Measure the approximate width of the root ball or root system. Multiply this by 2, or if your soil is hard (clay or compacted), by at least 3. This is how wide you should dig the hole.



Containerized (excess soil removed) Balled and burlapped (excess soil removed)





h = depth of planting hole



Width of hole should be 2-3 times the width of the root ball

Step 7. Dig a hole.

Do not put a \$100 tree in a \$10 hole. The dimensions of the hole are very important in determining the survival of your tree. Dig the hole ONLY as deep as the root system (NO deeper!).



Step 8. Put the tree in the hole.

If the tree has a heavy root ball, slide it into the hole, and straighten the trunk.

Step 9. For balled-and-burlapped trees, remove root ball packaging.

Balled-and-burlapped trees: Without loosening the root ball, cut, peel back, and remove as much of the wire basket and burlap as possible (at least the top third).



*! A root ball should remain a root ball. If it starts to fall apart as you take off the wire and burlap, backfill the hole with enough soil to stabilize it. Then carefully remove the wire and burlap, and backfill as you go to keep the root ball intact.

Step 10. Backfill with the same soil.

Make sure the trunk is straight. Put the original soil back in the hole, breaking up large clods, and working it in with your hands or a shovel.

Step 11. Water.

Water the root ball and entire backfilled area.

Step 12. Mulch.

Put a 2-4 inch layer of mulch over the backfilled area. Pull mulch away from the trunk so that none touches the bark.



¥! Mulch becomes soil.

There should never be more than 4 inches of mulch over the roots. Too much can prevent the roots from getting necessary oxygen.



To Stake or Not to Stake

Some trees need to be staked to remain standing straight in their new planting site. Stake only if the root ball is unstable or the trunk is bending. Use wide nylon, canvas straps, or nylon stockings wrapped around one side of the trunk. The tree should not be tied tightly.



If the root ball is unstable, use 1-3 stakes attached I OW on the trunk.



If the trunk is bending, use 1 stake attached HIGHER (at least 6 inches below the first set of branches).

¥Ⅰ Remove stakes after 1-2 years.

MAINTENANCE SCHEDULE

Follow this maintenance schedule for the life of your tree. Detailed instructions are on the pages indicated in parentheses.

Type of	Timeline					
Care	At planting	Years 1 to 3	Years 4 to 10	After 10 years		
Water (p. 13)	5 gallons	Correct amount is critical from spring through autumn	As needed from spring through autumn —			
Mulch (p. 16)	2-4 inches deep, not against trunk	Check and adjust level in spring —				
Protect Trunk (p. 14)	As needed 🛶	Check in spring and autumn		N/A		
Stake (p. 11)	<i>Only</i> if needed →	Check in spring and autumn. Remove after 1-2 years.	N/A	N/A		
Clean Root Collar (p. 15)	N/A	Clean root collar every year ——				
Check for Encircling Roots (p. 9, 15)	Check before planting (p. 9)	N/A	Check every 4-5 years (p. 15) —			
Check Health (p. 17, 35)	Select a healthy tree (p. 35)	Inspect leaves, branches, crown and trunk every year (p. 17)				
Check Safety (p. 17)	N/A	Inspect in summer, winter, and after storms (p. 17) —				
Prune* (p. 7, 18-23)	Prune only critical branches or to eliminate extra leaders (p. 7)	Prune lightly in Year 2 or 3 (p. 18-23)	Every 3 years	Fruit trees every 1-3 years, deciduous shade trees every 5 years, evergreens only as needed		

*For some tree types, pruning or removal during spring and summer requires special care to prevent disease transmisssion. See p. 20 for details.

N/A-not applicable

MAINTENANCE INSTRUCTIONS

Watering*

An important factor in tree survival is providing the right amount of water. The first 3 years are most critical, but pay attention to watering needs throughout the tree's life.

How often and how much?

Frequency depends on soil drainage. Soils that drain guickly will require more frequent watering than those that drain slowly. To determine your soil's drainage rate, see p. 34. The best way to know how often and how much to water is to check the soil moisture at 6 inches below the surface. Water when drv.

First 3 years after planting: If the soil is dry, provide about 1-1/2 gallons of water per diameter inch of the trunk.

All other years: Because soil type and weather conditions influence the demand for water, irrigation schedules and amounts vary.



Tree roots need oxygen.

Soil saturated with water for more than 24 hours can prevent roots from aettina oxygen. Therefore, watering too much is as dangerous as watering too little (and is harder to correct).



Where? Water the area within the *dripline*. For large trees, focus watering on the area within 6 feet of the trunk and at the dripline.

When? Start checking soil moisture and watering when necessary in early spring, and continue until the soil freezes.

^{*}Gilman, E. 1997. Trees for urban and suburban landscapes. Albany, NY: Delmar Publishers. 662 p.

Installing a Trunk Guard

Trunk Protection

Young deciduous trees have thin bark that can easily be damaged by animals and equipment (most commonly string trimmers and lawn mowers). Mulch does a great job of keeping grass (and therefore grass-cutting equipment) away from trunks, but rodents such as rabbits and mice like to chew on young bark (usually low on the trunk). Deer also scrape tree trunks with their antlers.

To prevent long-term damage associated with trunk wounding, install plastic tubing or hardware cloth (stiff wire fencing with 1/4-1/2 inch mesh squares) around the trunk. The tube should be big enough around to allow 1-4 inches of space between it and the trunk. It should be 1-3 feet tall (extending above the anticipated snow depth) for small rodents and as tall as possible for deer.

How? Wrap the tube around the trunk, taking care not to scratch the bark. Use a few pieces of wire to keep the tube closed. Push the tube into the ground or mulch less than an inch. Attach it to one or two stakes if necessary.

When? At a minimum, the trunk should be protected during the winter months (apply early in the autumn to prevent deer scraping). Protection can be applied anytime and left on all year round, as long as it does not touch the bark.

¥I Your tree will grow.

As the tree grows, the tube will need to be enlarged and eventually removed.



Preventing and Correcting Encircling Roots*

Problem

Roots that encircle the trunk will likely cause health or safety problems later. Make sure that soil or mulch is never piled against the root collar.



Root likely to become a problem (when trunk and root meet)



Problem root already touching the trunk



Covering the root collar with soil or mulch encourages encircling roots

How to Prevent

Plant at correct depth (see Planting Steps 4-7, p. 8-10). Annually clean the root collar by removing soil and mulch.



How to Monitor and Correct

Every 4-5 years, check for roots that encircle the trunk. Use a hand trowel to loosen and remove the soil around the base of the tree until the first set of roots is found.





TIP: Removing soil with a wet-dry vacuum speeds the work without harming the roots.

If a tree has an encircling root, leave the top of the root exposed, and consult an arborist regarding treatment. When caught early, this can be an inexpensive and effective way to save your tree.

*Johnson, G.; Fallon, D. 2007. Stem girdling roots: the underground epidemic killing our trees. St. Paul, MN: University of Minnesota.

Mulching

Maintain a ring of mulch around the tree (the wider the better). Organic materials like wood chips and leaves are best. Wood chips will take longer to break down and, therefore, will not require replacement as often.





TIP: Newspaper kills grass.

If there is grass in the area that needs to be mulched, put a 5-page layer of newspaper over the grass, and then add mulch on top (this will help keep the grass from growing up through the mulch).

*! Mulch becomes soil.

There should never be more than 4 inches of mulch over the roots. Too much mulch or soil can prevent oxygen from reaching the roots.

Fertilizing

Apply nitrogen fertilizer ONLY if diagnosis by an arborist indicates that it is necessary.

Apply other fertilizers ONLY if a soil test shows that nutrients are lacking.



≱ Do not overdose.

Fertilizer that is not absorbed by the tree has the potential to alter the soil or leach out and pollute groundwater, rivers, ponds, and lakes. Overdosing with fertilizer can harm your tree.



Applying "weed and feed" to your lawn might injure or kill your tree.

Some combination weed killers and lawn fertilizers will injure trees. Do not use anything that states it will kill broadleaved weeds (most deciduous trees are broadleaved). Preemergent herbicides are safe to use near trees.

Checking Tree Health

Tree health can be difficult to determine, but checking your tree yearly may help you notice problems as they appear.

Is the current year's growth much less than past years' growth? Fast growth does not mean good health, but a dramatic reduction in growth rate may be an indication of poor health.



TIP: Look at the branch tips or tree top. Current year's branches will typically be smaller in diameter and a different color.

Also inspect the size, color, and distribution of the leaves. Look at individual leaves as well as the whole crown for differences between branches or sections of the crown.

Inspect the base of the trunk for damage (e.g., from rodents or string trimmers).

Also inspect the base of the tree to see if there is a flat side to the trunk.



If anything is found, follow the guidance in the Troubleshooting section, p. 30-31.

Checking Tree Safety

¥I Healthy trees can fall down.

A tree may be green and lush, but that does not guarantee that it is structurally safe.

Inspect trees anytime, but especially after storms. Examine the crown, branches, trunk, and area around the roots for these common dangers:

- · Broken, dead, or hanging branches
- Cracks, fungi, and cavities
- Weak trunk or branch unions
- Encircling root compressing the trunk (a flat-sided trunk at the ground level is a good indicator). See illustration above.
- Recent lean (especially if the soil or grass has lifted on one side).



If anything is found, or if in doubt, contact an arborist, p. 28.

Pruning*

Pruning can be dangerous work. Follow these safety precautions to be sure you are around to enjoy your tree.



/!\ Electricity flows through branches.

Never prune trees or branches that are within 10 feet of utility lines; instead contact your local utility company.

$\angle!$ Ladders and trees do not mix.

If pruning cannot be done with both feet on the ground, hire an arborist (p. 28).



🗥 Chainsaws cut limbs.

If power equipment is required, hire an arborist (p. 28).

The main reasons for pruning trees are safety, health, and esthetics. Pruning can encourage trees to develop a strong structure and reduce the likelihood of damage during severe weather.

Pruning for safety involves removing branches that could fall and cause injury or property damage, trimming branches that interfere with lines of sight on streets or driveways, and removing branches that grow into utility lines.

Pruning for health involves removing diseased or insect-infested wood, thinning the crown to increase airflow and reduce some pest problems, and removing crossing and rubbing branches.

Pruning for esthetics involves enhancing the natural form and character of trees or stimulating flower production.

^{*}Except where noted, this section has been adapted in part, from: Bedker, P.; O'Brien, J.; Mielke, M. 1995. How to prune trees. [Newtown Square], PA: USDA Forest Service Northeastern Area. 30 p.

Where to Cut

Support the branch with one hand while you make the cut to prevent the bark from ripping. If the branch is too large to support, use the three-step method (see details below).

For the final cut, look for the branch bark ridge and trunk collar. Begin the cut just outside of the branch bark ridge, and angle down away from the trunk. Stay close to the trunk collar without cutting into it (see images below).



Pruning Tools



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How Often

Beginning 2 years after planting, prune lightly every year or every other year. After 10 years, frequency of pruning depends on the type of tree and amount of shade the canopy receives.

Pipeline Do not remove more than 25 percent of the tree's live branches (and therefore leaves) at any one time.

Тгее Туре	First 10 years	10+ Years After Planting
Fruit trees	Once every 1-2 years	Once every 1-3 years
Deciduous shade trees	Once every 1-2 years	Once every 4-7 years*
Evergreen trees	Only as needed**	Only as needed**

* Pruning lightly and more frequently is better than pruning heavily and less often.

** Evergreen trees usually need pruning only if they are diseased or their branches need to be raised up from the ground. In either case, prune off the entire branch (p. 19).

Removal of the following can be done every year:

- Broken, dead, or rubbing branches
- Branches sprouting from the base of the trunk.

Time of Year

Winter is best time of year to prune because branches are easy to see, diseases cannot be spread, and there is minimal stress to the tree. But for most trees, pruning can be done at any time. Exceptions are trees that are prone to fire blight or oak wilt.

Trees susceptible to fire blight include mountain ash, apple, crabapple, hawthorn, pear, flowering quince, and pyracantha. Trees susceptible to oak wilt include most oaks. To minimize disease infection of these types of trees, follow the pruning guidelines on the next page.

FIRE BLIGHT Range:	All counties in the United States
Types of trees:	mountain-ash, apple, crabapple, hawthorn, pear, flowering quince, pyracantha
Pruning guidelines:	Avoid pruning from the time that spring flowers emerge until leaves drop. If pruning must be done on these tree types during disease-transmission times, sanitize pruning tools before each branch is pruned. Use rubbing alcohol, or household bleach diluted 1 to 9 with water. Tools should be immersed in the solution, preferably for 1-2 minutes. Bleach is corrosive to metal, so tools should be thoroughly cleaned with soap and water after each use.



Pruning Young Trees*

Pruning a young tree saves money. Removing small branches is fairly easy compared with waiting until limbs are large, when pruning can be costly and a bigger risk to the tree. Correctly pruning a tree when it's young will help it develop a strong, well-balanced crown. Prune to have the following:

A. Branches that are well-attached to the trunk

Branches with a branch bark ridge (bark pushed out at the point where the branch attaches to the trunk) are less likely to break off in wind or heavy ice or snow. Branches that are less than half the diameter of the trunk are also less likely to break off in storms.

B. One central leader

Most trees will be strongest if they have one central leader (instead of multiple). Unless your tree is an arborvitae or fruit tree, choose one leader to keep, and prune off the competitors.

C. Good spacing between branches

Vertical space between branches should eventually be 12 inches for fruit or small-statured trees and 18 inches for medium- and large-stature deciduous trees. Try to space branches equally around the tree.

D. Enough clearance between the ground and first branch

As a tree grows taller, branches remain at the same height. Branches located low on the trunk may get in the way of sidewalk paths or lawn mowing as the tree gets bigger. Over time, gradually remove low branches.

E. Good crown height

The crown of a deciduous tree should be at least 60 percent of the total tree height.

Pipel Do not remove more than 25 percent of the tree's live branches (and therefore leaves) at any one time.





Topping*: (Also called stubbing, heading, tipping, hat-racking, dehorning, or roundover)



Topping is not pruning.

Topping is the indiscriminate removal of branch ends. Topping injures and ultimately results in early failure or death of a tree.

- TIP: If the end of the branch must be removed, cut it back to a side branch that is at least one-third (preferably one-half) the diameter of the branch being cut.
- Myth: Topping will make the tree easier to maintain.
- **Truth:** Topped trees can regain their original height quickly, often in 2 years. A topped tree will require more attention than a properly pruned tree because of the fast growing, loosely attached shoots that form.
- Myth: Topping invigorates a tree.
- Truth: Topping immediately injures a tree and starts it on a downward spiral. Topping wounds expose the tree to decay and invasion from insects and disease. While a tree may survive topping, its life span will be significantly reduced.
- Myth: Topped trees will add value to your property.
- Truth: Topped trees lack natural beauty and may actually reduce your property values. Also, a topped tree can become hazardous and cause property damage, making it a liability.



Topped tree



Topped tree with regrowth



^{*}Adapted, with permission, from the "Experts Agree: Don't Top Your Tree" campaign which was developed by the Missouri Community Forestry Council and Forest ReLeaf of Missouri, with financial assistance currently provided by the Missouri Department of Conservation.

PROTECTING TREES FROM CONSTRUCTION DAMAGE*

Are you planning to build or remodel a home? Are you going to expand or pave your driveway? Are your city's streets, curbs, sidewalks, and buried utilities about to be widened, modernized, or replaced? Before construction begins, consider the impact on trees.

Careful tree protection will help you avoid the expense and heartache of later repairing or removing trees that were located too close to construction activities (see "How Close is Too Close?" below). Depending on the type of construction and proximity to trees, you may be able to protect the trees yourself, or it may be best to consult with an arborist to design, implement, and enforce a tree protection plan.

Start planning early. To minimize costs and increase the likelihood of successful tree preservation, start tree protection planning as soon as possible.



^{*}Adapted, with permission, from: Johnson, G. 1999. Protecting trees from construction damage: a homeowner's guide. St. Paul, MN: University of Minnesota Extension. 21 p.

The activities listed below all negatively impact tree roots. To protect your trees, define the Protected Root Zone (PRZ), and keep these activities away from this area, at a minimum.

Storing Materials and Moving Equipment

Soil compaction is one of the main killers of urban trees. Stockpiling building materials, using heavy machinery, and excessive foot traffic all compact the soil. To minimize damage, install orange polypropylene or chain link fencing and post "Off Limits" signs around the PRZ of the trees you plan to save. Check the fence often to be sure that it is still intact and serving as a barrier.

Changing the Grade

Adding or removing as little as 2 inches of soil in the PRZ can kill a tree. To minimize damage, consult an arborist about methods to protect the roots if fill needs to be added or soil needs to be removed within the PRZ.

Excavating

If utility or irrigation lines cannot be relocated outside the tree's PRZ, reduce root damage by requiring tunneling under the tree's root system (instead of trenching through it). Specialized equipment that blows soil away from the roots using compressed air allows utilities to be placed with very little root damage. Otherwise soil tunneling equipment can be used, reducing root damage by up to 25 percent compared with trenching.

For all digging operations, insist that exposed roots be cut cleanly to promote quick wound closure and regeneration. Vibratory plows, chain trenchers, stump grinders, and hand tools do a better job at this than bulldozers and backhoes.

Avoid excavating during hot, dry weather; keep the plants well watered before and after digging; and cover exposed roots with soil, mulch, or damp burlap as soon as possible.

Paving

To minimize damage, keep walkways at least 3 feet from the anticipated mature trunk.





RECORD OF TREE TYPES AND LOCATIONS

Use this space to keep a record of trees planted on your property. Map tree locations on p. 27.

ID	Tree Type/ Species	Where Purchased	Date Purchased	Date Planted	Warranty Period	Mature Height	Max Width
A	HERITAGE RIVER BIRCH	GREENS NURSERY	4/29/07	5/01/07	1 YEAR	40-50'	50'

Sketch the location of your house and all trees on your property. Label each tree with a letter (A, B, C, etc.) to match the record on the opposite page (use a pencil to draw). Each square can represent 2, 5, or 10 feet, depending on the size of your yard.





SERVICE AND REPAIR

How to Hire an Arborist*

You can find arborists listed in the phone directory, usually under "Tree Service." When selecting an arborist, look for the following qualifications:

Education (degree in arboriculture, urban forestry, forestry, horticulture)

Membership in Professional Organization(s)

Organizations include the International Society of Arboriculture (ISA), Tree Care Industry Association (TCIA), American Society of Consulting Arborists (ASCA), and your state's arborist association. Such membership demonstrates a willingness to stay current on techniques and information.

□ ISA Certification or State Certification/License

Certified or State-licensed arborists are experienced professionals who have passed an examination and meet requirements for on-going education.

Proof of Insurance

A reputable arborist carries personal and property damage insurance (\$1 million per occurrence, \$2 million aggregate) and worker's compensation insurance (\$1 million). If an arborist is uninsured, homeowners could be held responsible for damages and injuries that occur as a result of the tree work. Request certificates, and phone the insurance agency to verify. Ask if the entire job will be performed by employees of the tree care company bidding the job. If not, ask for insurance certificates from all independent contractors as well.

Necessary Permits and Licenses

Some governmental agencies require contractors to apply for permits, a license, or both, before they are able to work. Be sure contractors comply with any local, state, provincial, or national laws.

Other Advice

- Ask for references and speak to former clients.
- Get more than one estimate.
- Do not automatically accept the lowest bid.
- Never pay in advance.
- Be wary of door-to-door sales. These are especially common after storms. Know that good arborists perform only accepted practices and wear safety equipment. For example, topping a tree and using climbing spikes for pruning are unacceptable. Safety equipment includes hard hats and ear protection.
- Get it in writing. When will the work be started and completed? Who will be responsible for clean-up? What is the hourly rate for additional work?

^{*}Adapted, with permission, from: International Society of Arboriculture. 2004. Why hire an arborist? Champaign, IL. 4p.

Record of Service

Record work completed on your trees. Use the tree letter from the record on page 27.

Tree ID	Date:	Type of Maintenance Completed:	Work Performed By:	Date of Next Service:

TROUBLESHOOTING

If you see:	Potential cause:	You should:				
TRUNK						
A flat-sided trunk at the base of the tree	Encircling root restriciting the flow of water and nutrients between the roots and rest of the tree	Excavate to check for encircling root (see p. 15)				
Bark damage near the bottom of the tree	Rodent or string trimmer	Apply mulch/trunk guard to protect from future damage (see p. 14, 16)				
An elm tree with liquid oozing from the trunk	Slime flux or wetwood	Not worry about health				
	BRANCHES					
An elm tree with bright yellow leaves on one or two branches	Dutch elm disease	Immediately call the University* or an arborist				
Webs in the branches or webs covering the tips of branches	Fall webworm or Eastern tent caterpillar	Not worry about health				
Many branch tips snipped off and laying on the ground	Squirrel damage	Not worry about health				
Black clumps on branches of a cherry tree	Black knot	Call for advice*				
Very little growth	Many	Call for advice*				
Hole in trunk or branches	Many	Call for advice*				
	LEAVES					
Leaves sticky and covered with a black velvety coating (like soot)	Piercing, sucking insect and sooty mold	Not worry. Hose down the leaves to get rid of sap.				
Leaves wilted	Many	Call for advice*				
Spots on leaves	Many	Call for advice*				
Small leaves	Many	Call for advice*				
Sparse leaves	Many	Call for advice*				
Yellow or brown leaves	Many	Call for advice*				
Holes in leaves	Insect feeding	Not worry about health				
Bumps on leaves	Many	Not worry about health				

*Call an arborist or your University plant diagnostic service (next page).

OTHER SOURCES OF HELP

Arborists can provide good information about the health of your tree, and many communities have city foresters that may be of assistance. In addition, every land grant university has a service for answering tree health questions (see phone numbers listed below). For Web links, visit www.nepdn.org if in the Northeastern United States or www.ncpdn.org if in the North-Central United States.

Connecticut (University of) (877) 486-6271

Delaware (University of) (302) 831-1390

Illinois (University of) (217) 333-0519

Indiana (Purdue University) (765) 494-7071

Iowa (Iowa State University) (515) 294-0581

Maine (University of) (800) 287-0279

Maryland (University of) (800) 342-2507

Massachusetts (University of) (413) 545-3208

Michigan (Michigan State University) (517) 355-4536

Minnesota (University of) (612) 624-3020 or (612) 625-1275 Missouri (University of) (573) 882-3019

New Hampshire (University of) (603) 862-3200

New Jersey (Rutgers University) (732) 932-9140

New York (Cornell University) (607) 255-7850

Ohio (Ohio State University) (614) 292-5006

Pennsylvania (Penn State University) (814) 865-2204

Rhode Island (University of) (401) 874-2900

Vermont (University of) (802) 656-0493

West Virginia (University of) (304) 293-6023

Wisconsin (University of) (608) 262-2863

IN THE EVENT OF AN EMERGENCY

Large branch or tree on the ground

If it is near a downed utility line, do not go near the tree! Call the utility company. If it is in the street, contact the city. If it is in your yard, call an arborist to have it removed.

Tree or branches on utility line

Stay away from the tree! Call your utility company.

Branches broken, still hanging in the crown

Call an arborist (p. 28) to have the "hangers" removed, and make clean cuts at a lateral branch or bud (p. 2, 19).

Ice coating and weighting the branches

Stay in a protected area, out from underneath the branches. Some limbs may break. Once the ice is gone, check for safety (p. 17), and call an arborist if necessary. Many branches return to their original state after severe bending.

Tree hit by vehicle

If possible, get the license plate number, name, and insurance information of the driver. Document the tree's injuries with photographs. Contact an arborist to evaluate the damage (p. 28).

Wounded trunk

Use a scissors or hand pruner (p. 19) to cut off any loose bark. Monitor health (p. 17). Do not apply "wound paint."

Chemical spill around tree

Call an arborist (p. 28), asking for someone with experience in soil contamination.

Root severed

Photograph and call an arborist to assess safety and make treatments as necessary.

Flooding

Monitor the trunk to see if it begins to lean in one direction. Check the ground area around the roots to see if the soil or grass has lifted. If so, contact an arborist right away for a safety assessment. Monitor the tree's health over time (p. 17). It may take a year or more for symptoms to appear.

Lightning or storm damage

Call an arborist to assess safety and make necessary treatments.

Trunk nicked by lawn care equipment (weed trimmer or lawn mower)

Stop doing that! Create a mulch ring around the tree to eliminate grass (p. 16), or use a trunk protector (p. 14).

REMOVAL AND DISPOSAL

Whole Tree

A Electricity flows through branches.

If the tree or branches are within 10 feet of utility lines, contact your local utility company for information on assistance in removal.

To remove a large tree, hire an arborist. If you are interested in having the tree milled into lumber, visit www.harvestingurbantimber.com to find someone with a portable mill in your area. You may also try contacting local woodworkers and technical schools to see if they would like the wood.

Disposing of debris:

Option 1: The arborist can remove the wood for you.

Option 2: If you or someone you know could use the tree for firewood, ask the arborist to cut and leave the wood for you in moveable chunks. If you do not know anyone who needs firewood, consider advertising it on community bulletin boards (e.g., at local grocery stores).

1 Insects and diseases are hitch hikers.

Many insects and diseases can be spread by moving firewood. To be safe, do not transport firewood to another town.

Trimmings

Check with your city or town for compost sites that accept tree branches and leaves.

Leaves

If you live in the city, keep leaves out of the street to avoid clogging storm sewers and polluting water (nutrients from leaves get leached into the storm drains, which typically lead directly to lakes and rivers). Leaves can be used as mulch around your trees and in your garden beds or taken to your city's compost site. Check with your city to find out if they will collect leaves left on the curb in the autumn.

BUYING A NEW TREE

Decide on the type of tree

TIP: Visit http://orb.at.ufl.edu/ TREES/ to find trees that will fit your site.

Check for aboveground and belowground conflicts (p. 4-5). Then examine these important factors:

Location

If within 25 feet of overhead utility wires, choose a tree that will not get taller than 30 feet.

Cold Hardiness

Find your cold hardiness zone by contacting the University Extension Service, garden center, or at: www.usna.usda.gov/Hardzone. Select a tree with a number the same or less than your zone.

Soil Drainage

Check how quickly water soaks into the ground by digging a hole 18 inches deep and filling it with water. Let it drain completely. Refill it with water, and time how long it takes for the water to drain.

Less than 2 hours = Very Fast 18 hours or more = Very Slow

Soil pH

Use a pH meter (for sale at garden centers) or get a soil test (contact University Extension Services).

Sun Exposure

Is the area mostly sunny, mostly shady, or partly sunny?



Select a high quality tree at the nursery



Additional Sources of Information

Tree Owner's Manual Web site Your State Forestry Agency International Society of Arboriculture TreeLink American Forests National Arbor Day Foundation Tree Care Industry Association Forest Service www.treeownersmanual.info www.stateforesters.org/SFlist.html www.treesaregood.org www.treelink.org www.americanforests.org www.arborday.org www.treecareindustry.org www.treecareindustry.org www.na.fs.fed.us/urban

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TRANSPORTING YOUR TREE

Moving your tree is easiest if the branches are tied.

Do not lift by the trunk if the roots are packaged with soil in a container or burlap. Instead, lift the root ball (see the sidebar on How to Move Your Tree, p. 6).

If your tree has leaves and will be sticking out the back of a vehicle, the crown should be wrapped with a sheet, tarp, or burlap.





Tree hangs out back of vehicle



STORING YOUR TREE UNTIL PLANTING

Keep the soil around the roots moist to the touch. Store in a shady spot.

For bare root trees, pack wet newspapers, sawdust, or mulch around the roots, and wrap them in a big plastic bag. Plant the tree as soon as possible (within 2 days). The biggest risk to bare root trees is the roots drying out.

For balled-and-burlapped or containerized trees, if you cannot plant the tree within 24 hours, water the roots well and either cover the entire root ball with mulch or wrap the root ball in plastic or a tarp. Keep the soil moist to the touch.

 Figure 1
 Before you leave the Nursery or Garden Center, write down:

- Where tree was purchased
- Date of purchase
- Warranty period (years)
- Type of tree (species)
- Mature height and width