Description
People do not always agree. That happens for many reasons, and the challenge and opportunity for a leader is to learn to manage conflict and channel the energy in a positive way.

Objectives
- Understand that conflict is an integral part of making decisions
- Recognize conflict and learn about its causes
- Develop strategies to manage conflict and move forward with group work

Total time with all suggested activities
One hour

Supplies Needed:
Three signs (1-Disagree, 5-Neutral, 10- Agree), tape, Conflict Resolution PowerPoint, computer, projector

Activities
- PowerPoint slide show (15 minutes)
- Human Continuum (15 minutes)
- Conflict Resolution Styles (10 minutes)
- Conflict Scenarios (15 minutes)

Handouts
- Conflict Resolution Styles (one copy for each participant)
- Conflict Scenarios handout (cut apart) for each small group