Time	Program	Presenter	
Wednesday, April 23 Preconferences			
9:00 - 10:00 a.m.	Introduction to Ag CMS	Bob Bertsch, Sonja Fuchs	
5.00 - 10.00 a.m.	Basic 4H Online	Dean Aakre, Haylie Ironroad	
10:15 - 11:30 a.m.	Reports and Event Registration in 4honline	Dean Aakre, Haylie Ironroad	
10.10 - 11.00 a.m.	Advanced Ag CMS	Bob Bertsch, Sonja Fuchs	
Noon - 1:00 p.m.	Registration	Bob Bertsen, Conjunations	
1:00 - 2:00 p.m.	General Session - Welcome		
2.00 p.m.	NDSU Extension Service Welcome	Chris Boerboom, NDSU Extension Service Director	
	University Welcome	President Bresciani	
	N.D. Agricultural Experiment Station Welcome	Ken Grafton, Vice President for Agricultural Affairs; N.D. Agricultural Experiment Station Director; College of Agriculture, Food Systems, and Natural Resources Dean	
2:00 - 3:00 p.m.	General Session: Healthy Employees	Jolean Pederson, Associate Director for University Police & Safety Office and Milissa Van Eps, BCBSND	
3:00 - 3:30 p.m.	Break		
3:30 - 4:30 p.m.	Incorporating Mindful Eating	Abby Gold, Susan Finneseth, Natalie Singman	
4:30 - 5:30 p.m.	Social, team trivia, hors d'oeuvres		
Thursday, April 24, 2014			
7:00 - 8:00 a.m.	Breakfast		
7:30 a.m.	International Association of Administrative Professionals Commercial	Darla Bakko	
7:45 a.m.	7 Habits Commerical	Jodi Bruns	
8:00 - 9:00 a.m.	General Session: Quality Customer Service and Building Rapport	Patty Corwin	
9:00 - 9:15 a.m.	Break to change rooms		
9:15 - 10:00 a.m. Breakouts	Technology Test Drive	Ag Communication Staff	
	Excel Shortcuts and Power Tips	Lorna Olsen	
	FairTab2014	Dean Aakre	
	Communicating with Difficult People	Jodi Bruns	
	Picasso Would Have Used Picasa!	Cj Johnson	
	Revisiting the Art of Active Listening	Cheryl Wachenheim	
10:00 - 10:30 a.m.	Morning Snack Break		
10:30 - 11:30 a.m. Breakouts	Technology Test Drive	Ag Communication Staff	
	Get a Grip on Excel Formulas and Functions!	Lorna Olsen	
	Communicating with Difficult People	Jodi Bruns	
	Cloud Drives to Make Your Job Easier	Sonja Fuchs	
	Office 365Your All Over Office	Cj Johnson	
	EQ to Success	Ron Wiederholt	

		Regina Ranney- Equity and Diversity Center,	
		Diversity Program Coordinator and	
		Ruth Grimmett-Tejedor- Office of Multicultural	
		Programs, Program Coordinator	
11:30 - 12:15 p.m.	General Session Community of Respect		
12:15 - 1:00 p.m.	Lunch / FCS Commercial	Lori Scharmer	
1:00 - 2:00 p.m.	Bakken - General Session	Nancy Hodur	
2:00 - 2:40 p.m.	Smith-Lever Anniversary General Session	Sharon Query, Katie Tyler	
2:40 - 3:00 p.m.	Afternoon Snack Break		
3:00 - 3:45 p.m. Breakouts	Recording and Uploading Video	Scott Swanson	
	EQ to Success	Ron Wiederholt	
	Prezi Pizzazz! A PowerPoint Alternative	Lorna Olsen	
	Facebook - Reaching and Engaging Your County		
	Audiences	Sonja Fuchs	
	Grants 101	Ona Vig, Ann Young	
	21st Century Skills: Share Your Knowledge	Bob Bertsch	
3:45 - 4:00 p.m.	break to change rooms		
4:00 - 5:00 p.m. Breakouts	What's in the Trunk?	Linda Hauge	
	Get Up to Speed Quickly with Microsoft Publisher	Lorna Olsen	
	Smartphone & Tablet Apps	Sonja Fuchs	
	21st Century Skills: Get Organized for Learning	Bob Bertsch	
	Working Smarter with eXtension Learning Resources	Becky Koch	
	Office 365: Your All-Over Office	Cj Johnson	
Friday, April 25, 2014			
7:00 - 8:00 a.m.	Breakfast		
	21st Century Skills: Finding Useful Info Online &		
8:00 - 8:45 a.m. Breakouts	Controlling Info Flow	Bob Bertsch	
	Where the Heck do I Enter this Exhibit?	Sharon Query & Katie Tyler	
	Don't Touch that Dial Lync 'em!	Cj Johnson	
	Records Management Training	Eric Miller	
	Better Web Browsing	Sonja Fuchs	
	Do You Know the 7 Mindsets?	Linda McCaw	
	General Session: Becoming a Better You		
9:00 - 11:00 a.m.		Rollie Johnson	
11:00 - 11:15 a.m.	Break		
44.45.31		Chris Boerboom, NDSU Extension Service	
11:15 - Noon	Brunch and Years of Service Awards	Director	

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